

In 2016, an Australian University conducted a survey of Databee Exams Manager Users.

The survey assessed how long the Universities spent on key exam tasks before and after they implemented Databee Exams Manager. This is an independent survey and these are the unmodified results.

For privacy reasons we have anonymised the Universities.

Databee Time/Resource Savings Survey

Institution Details:

Institution Name	How many examination events per year does your institution organise	Please indicate the number of exams per exam session that your centre currently runs	Please indicate the number of student sittings per exam session that your centre currently runs	Please indicate the number of full time permanent staff in your examinations team.
[Large Multi-Campus Regional University]	3	700	35000	3 part time staff - role split between exams and hecs. 1 TL split responsibility
[Small Suburban University]	5	95-110	approx 8,000	3
[Small Regional University]	6	Approx 330 in each Sem 1 & 2, plus approx 110 each def/sup period, approx 10 in Summer Semester.	Approx 12,000 per main semester.	Two
[Inner-city University]	8	Exams managed in large venues, so this varies. Largest average group of exams is 10	Venue 1: 1004 student seat capacity; Venue 2: 194 student seat capacity	5 (1xManager; 1xBusiness Analyst; 1x Exam Officer; 2x Exam Advisors)
[Large 'Group of Eight' University]	8	830 exams across 46 exam sessions in a 2week exam block including Saturdays	2,300 per exam session. 100,000 sittings in total	7
[Large Suburban University]	4	Approximately 800 in major exam events	Approximately 70,000 in major exam events	6
[Small Suburban University]	4	SEM1 – 150, SEM 1 DE/SU – 108, SEM 2 – 159, SEM2 DE/SU and Summer – 105	SEM1 – 16196, SEM 1 DE/SU – 628, SEM 2 – 13,901, SEM2 DE/SU and Summer – 945	Approx 3 fte

Collecting and Entering Exam Details:

Institution Name	How long did collecting and entering examination details take prior to adopting Databee?	How many staff were required?	How long does collecting and entering examination details take after adopting Databee?	How many staff are now required?
[Large Multi-Campus Regional University]	4-5 weeks	4+	2-3 weeks	2
[Small Suburban University]	2-3 weeks	2	5 days	1
[Small Regional University]	2-3 weeks	4+	2-3 weeks	4+
[Inner-city University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know
[Large 'Group of Eight' University]	1-2 weeks	1	1 day	1
[Large Suburban University]	4-5 weeks	4+	1 day	1
[Small Suburban University]	1-2 weeks	4+	1/2 day	3

Scheduling the exam timetable:

Institution Name	How long did scheduling the examination timetable take prior to adopting Databee?	How many staff were required?	How long does scheduling the examination timetable take after adopting Databee?	How many staff are now required?
[Large Multi-Campus Regional University]	4-5 weeks	1	4 days	1
[Small Suburban University]	1-2 weeks	2	4 days	2
[Small Regional University]	1-2 weeks	1	2 days	1
[Inner-city University]	1-2 weeks	1	4 days	1
[Large 'Group of Eight' University]	4-5 weeks	1	1-2 weeks	1
[Large Suburban University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know
[Small Suburban University]	1-2 weeks	4+	2 days	1

Scheduling Special Conditions Exams

[Large Multi-Campus Regional University]	How long did scheduling special conditions exams take prior to adopting Databee?	How many staff were required?	How long did scheduling special conditions exams take after adopting Databee?	How many staff are now required?
[Large Multi-Campus Regional University]	Not applicable/Don't know	2	2 days	1

[Small Suburban University]	3 days	2	1/2 day	1
[Small Regional University]	3 days	1	1/2 day	1
[Inner-city University]	3 days	1	3 days	1
[Large 'Group of Eight' University]	1-2 weeks	1	1/2 day	1
[Large Suburban University]	4-5 weeks	1	1-2 weeks	1
[Small Suburban University]	5 days	2	1/2 day	1

Examination Masters

Institution Name	How long did receiving examination papers, organising, logging, and preparing them for printing take prior to adopting Databee	How many staff were required?	How long does receiving examination papers, organising, logging, and preparing them for printing take after adopting Databee?	How many staff are now required?
[Large Multi-Campus Regional University]	5+ weeks	4+	1-2 weeks	1
[Small Suburban University]	2-3 weeks	2	1-2 weeks	2
[Small Regional University]	Not applicable/Don't know	Not applicable/Don't know	5 days	1

[Inner-city University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know
[Large 'Group of Eight' University]	4-5 weeks	4+	1-2 weeks	3
[Large Suburban University]	1-2 weeks	4+	5 days	2
[Small Suburban University]	2-3 weeks	4+	5 days	2

Exam Supervisor Rostering

Institution	How long did rosters exam supervisors take prior to adopting Databee	How many staff were required?	How long does exam supervisor rosters take after adopting Databee?	How many staff are now required?
[Small Suburban University]	2-3 weeks	4+	5 days	1
[Small Regional University]	2 days	1	1/2 day	1
[Inner-city University]	5 days	1	1/2 day	1
[Large 'Group of Eight' University]	5 days	1	3 days	1
[Large Suburban University]	2-3 weeks	1	1-2 weeks	1
[Small Suburban University]	5 days	1	1 day	1
[Large Multi-Campus Regional University]	5 days	1	1 day	1

Exam Incident and Misconduct report processing

Institution	How long did processing exam incident and misconduct reports take prior to adopting Databee?	How many staff were required?	How long does processing exam incident and misconduct reports take after adopting Databee?	How many staff are now required?
[Small Suburban University]	Not applicable/Don't know	Not applicable/Don't know	3 days	1
[Small Regional University]	1 day	1	1 day	1
[Inner-city University]	5 days	1	1-2 weeks	1
[Large 'Group of Eight' University]	4 days	1	4 days	1
[Large Suburban University]	Not applicable/Don't know	Not applicable/Don't know	2 days	2
[Small Suburban University]	1 day	1	1 day	1
[Large Multi-Campus Regional University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know

Exam Supervisor Pay Claim Processing

Institution	How long did processing exam supervisor pay claims take prior to adopting Databee?	How many staff were required?	How long does processing exam supervisor pay claims take after adopting Databee?	How many staff are now required?
[Small Suburban University]	2-3 weeks	4+	1-2 weeks	2
[Small Regional University]	1 day	1	1/2 day	1
[Inner-city University]	1/2 day	1	1 day	1
[Large 'Group of Eight' University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know

[Large Suburban University]	1-2 weeks	2	1 day	1
[Small Suburban University]	2 days	1	1/2 day	1
[Large Multi-Campus Regional University]	5 days	2	2 days	1

Recording Exam Attendance

Institution	How long did recording attendance data take prior to adopting Databee?	How many staff were required?	How long does recording attendance data take after adopting Databee?	How many staff are now required?
[Small Suburban University]	2-3 weeks	4+	1-2 weeks	2
[Small Regional University]	2 days	1	1/2 day	1
[Inner-city University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know
[Large 'Group of Eight' University]	2 days	1	1/2 day	1
[Large Suburban University]	Not applicable/Don't know	Not applicable/Don't know	5 days	1
[Small Suburban University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know
[Large Multi-Campus Regional University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know

Receipting of completed exam scripts

Institution	How long did receipting of completed exam papers take prior to adopting Databee?	How many staff were required?	How long does receipting of completed exam papers take after adopting Databee?	How many staff are now required?
[Small Suburban University]	2-3 weeks	4+	1-2 weeks	3
[Small Regional University]	1 day	2	1/2 day	1
[Inner-city University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know
[Large 'Group of Eight' University]	Not applicable/Don't know	Not applicable/Don't know	1/2 day	1
[Large Suburban University]	3 days	1	2 days	1
[Small Suburban University]	1-2 weeks	4+	2 days	1
[Large Multi-Campus Regional University]	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know	Not applicable/Don't know

Other comments

Institution	Are there any other major time/cost savings or benefits that Databee enables that I haven't thought of? If so, please provide details.
[Small Suburban University]	<p>Databee saves energy on end to end process mgt. What you save in one place you may need to spend a little of in another in transition of business process. We don't have a fully automated system, so have not reached the full gain possible - but what we have gained is huge. Rates of pay with supervisors don't mesh well with our systems. Databee has significantly changed our exam practice in a healthy way. Our biggest win has been the visibility on our practice we can finally see what we have managed for years manually.</p>
[Small Regional University]	<p>I really can't answer this survey in a way that's fair to the Databee product. Prior to Databee our exams office was quite a limited entity, that only has one casual person coordinating the bare basics of 2 main exam events (scheduling, & supervisors-in-charge).</p> <p>Exams Office functions were very limited by the software that we had for the 10 years prior. I didn't collect papers for printing, I didn't collate attendance data. We did not run off-campus exams. Our implementation of Databee also coincided with the commencement of Online Learning here, resulting in a new need for facilitating off-campus exams.</p> <p>I schedule 4 times more supervisors, AAA students & venues now that we have Databee. We coordinate students sitting at 45+ external exam centers, and communicate exam timetables directly to students email now.</p> <p>Since Databee, the exams processes have centralized, and we gather requirements & papers directly from Course Coordinators each semester.</p> <p>Despite these additional duties and increase in numbers, we still only have:</p> <ul style="list-style-type: none"> - 1 full-time permanent person fully coordinating exams operations - 1 almost full-time casual exams assistant - 1 additional full-time casual for around 8-10 weeks for each main exam period. <p>We handle all requirements gathering, scheduling, timetable publications, paper printing & logistics (including packing), off-campus exams, AAA adjustments and sittings, supervisors, recording attendance, recording incidents and enquiries, etc.</p> <p>So my "before" Databee answers really can't translate directly to our "after Databee" processes - if that makes sense. I am also happy to discuss any Databee related questions you may have at any time.</p>
[Inner-city University]	<p>Clarification for some of our responses: Exam Master Preparations: this is was managed by exam team, Schools and external printer, however Databee processes have reduced paper preparation tasks required by Schools and exam team. Accuracy and consistency of information on exam paper coversheets has increased. Exam paper security has increased. Exam paper tracking is automated with barcode scanning.</p>

	<p>Incident reporting: although it appears no time saved, ability to extract data for reporting is a bonus. We are still reviewing this process as manual data entry of each report is required.</p> <p>Recording attendance: this has been answered with external student exam processes in mind. We have not implemented barcode scanning of id cards for internal students yet.</p> <p>Overall, Databee has proven to be a positive step providing an increase in efficiency and effectiveness of processes across the whole spectrum: exam data collection; data transfer from Peoplesoft; managing concurrent exams; exam allocation; timetable extraction/formatting/publication; external student management; alternative exam management; exam paper print management and tracking; invigilator rostering and communication; reporting; student communications.</p>
[Large 'Group of Eight' University]	<p>The Databee system has significantly improved efficiency across all areas of Exams. There are significant benefits from using Databee as compared to the Microsoft access databases which were used for alternative exam arrangements, off campus/external arrangements, excel spreadsheets for supervisor rostering and [previous scheduling solution] for timetable scheduling. Databee includes daily import of enrolment, student and course data and significantly reduces the manual tasks which were undertaken when using the previous Microsoft access databases/[previous scheduling solution].</p> <p>We were also able to centralise operations across multiple campuses which resulted in a reduction of one FTE (full time employee) from one campus.</p> <p>We can now run multiple exam events and now have multi user access to each exam event which enables cross skilling across the various exam processes.</p>
[Large Suburban University]	<p>Exams Manager removes the manual intervention of processes, instead allowing the user to enter the information (i.e. distributed work instead of concentrated work). The big time savers are the set up of your exams, requests for exams, roll over of alternative exams as well as the online upload of exam papers.</p>
[Small Suburban University]	
[Large Multi-Campus Regional University]	